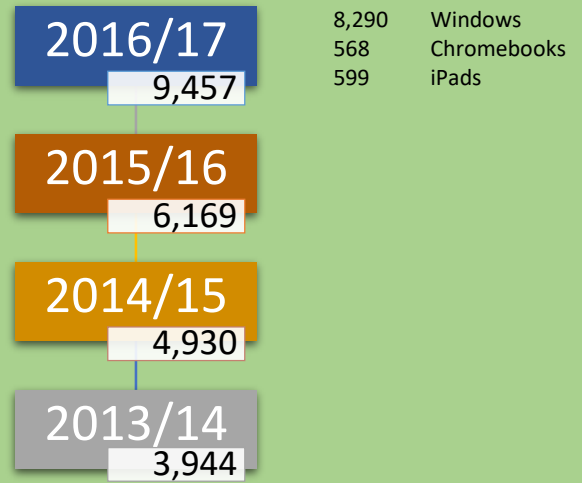


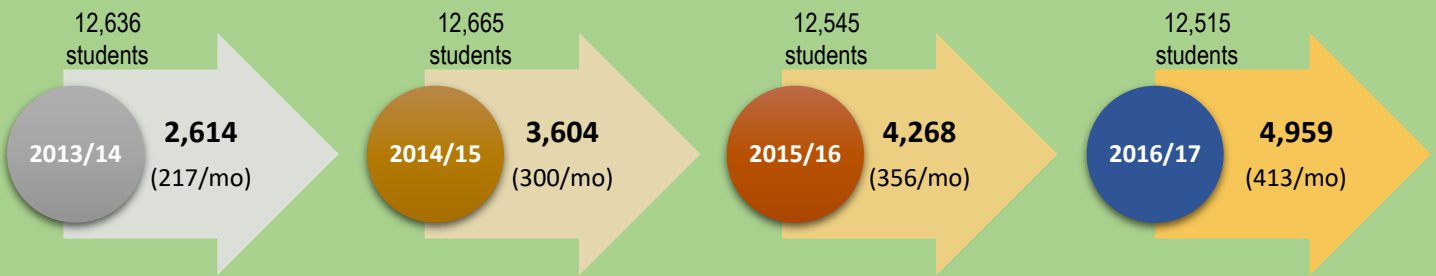
# 2016/17 Technology Overview



## Computer Devices



## Technology Incident and Request Tickets



## 2016/17 Technology Dashboard

16,668 Accounts

11,925 Technology Devices

4,709,595 Emails Processed

117 Servers

252 Network Switches

724 WiFi Access Points

47 & 14,691 Databases & Tables

341 Security Cameras

1,370 VoIP Phones

350 Mbps Average Internet/Day

## Educational Technology Training

44 applications and programs trained and supported  
179 hours of ITS-led instructional time

## Financial and CalPADS

500+ Reports Processed/Yr  
4 Years Running Data Management Recognition Certificate  
(from CDE and FCMAT)